

## S-GOOD Essentials

### SGD2 Board Dynamics

Target Audience : Aspiring, new and current board members of nonprofit organisations  
 Date : Tuesday, 28 July 2020  
 Time : 9am – 12pm  
 Venue : This session will be conducted as a live webcast.  
 Cost : S\$200 (excl. GST); S\$214 (incl. GST)

*This course has been pre-approved for VWOs-Charities Capability Fund (VCF) funding up to 24 March 2021. All exempt, registered charities and Institutions of a Public Character (IPCs) can apply for the VCF grant, and are required to submit the approval email from NCSS to SID via email to [events@sid.org.sg](mailto:events@sid.org.sg). Registration is on a first-come-first-served basis, with priority to VCF-funded applicants.*

CPD : 4 hours

Board Dynamics looks at how boards evaluate themselves in fulfilling their roles and responsibilities, and use the results of these assessments to enhance board performance. By reviewing their board structure, control processes, competency and diversity mix, boards are able to facilitate greater team cohesion and clarity of focus to achieve the nonprofit organisation's vision and mission.

### Course Objectives

1. Analyse board composition and practices.
2. Examine the framework for board dynamics to understand boardroom interactions and relationships.
3. Understand the role of the chair.
4. Recognise the criteria for board evaluation.

### Programme

- 9.00am Introduction and Housekeeping Rules
- 9.05am Sharing Part I
- Board Composition and Practices
  - Boardroom Interactions and Relationships
- 10.05am Break
- 10.15am Sharing Part II
- Role of the Chair
  - Board Evaluation
- 11.00am Community Partner Case Study Discussion
- 11.30am Panel Discussion with Guest Speakers
- 12.00pm Completion of Poll  
End of Programme

## **SPEAKERS**



**Theresa Goh**  
SID Council Member

Ms Theresa Goh is Board Advisor of SATA CommHealth. She started her career with IBM Singapore where she influenced and managed global MNCs' needs for multimillion-dollar technology solutions. She set up her own consultancy and has 18 years of working with more than 100 startups and corporate clients on leadership search, board evaluation and business development. Ms Goh is a board member of the National Volunteer & Philanthropy Centre and past Chairman of the Centre for Non-Profit Leadership. She has an Executive Masters in Organisational Psychology from the City University of New York, a Bachelor of Business Administration from the National University of Singapore and a graduate diploma in Applied Psychology from the American University. She is a certified behavioural analyst and certified coach with the Center for Creative Leadership.



**Kelvin Phua**  
CEO, SATA CommHealth

Dr Kelvin Phua is the CEO of SATA CommHealth, and has experience in managing clinical programmes in the intermediate and long-term care sector. He served as a member of the medical advisory board of the Agency of Integrated Care (2012-2015), and was the medical director of Ang Mo Kio – Thye Hua Kwan Hospital (2012-2017). He is keen to explore the use of technology to implement novel models of care to make quality healthcare sustainable and accessible to all patients. Dr Phua graduated with an MBBS and has a Master as well as Fellowship in Family Medicine.



**Keith Goh**  
Past Chairman/Board member, Make a Wish Foundation

Dr Keith Goh has been involved in volunteer work for charities since 2003, when he was a founding board member of Make-a-Wish Foundation (Singapore), and was chairman (2006-2011, 2012-2018). He has served in various capacities as wish-granter, fundraiser, board member, and is now on the advisory panel. He also served on the board of Make-a-Wish International in several key positions, as board chair (2008-2011) and chair of the nominating committee (2011-2013). A consultant neurosurgeon, Dr Goh was appointed chair of the medical advisory committee of Make-a-Wish International in 2018. His latest venture is to help start up a new charity which focuses on palliative care for hospice and terminally-ill patients.



**Caroline Lim**  
President, HCA Hospice

Ms Caroline Lim is the President of HCA Hospice Care and chairs the Executive Committee at HCA Hospice Care since September 2019. Before her board leadership appointment, she chaired the Communications & Corporate Relations Committee at HCA Hospice Care. She has also served on the Advisory Committee of Regent Secondary School. Ms Lim has a PhD in general management and is a faculty member at the S R Nathan School of Human Development at Singapore University of Social Sciences where she is the Head of Organisation and Leadership for Non-Profits Programme.



**Stanley Sia**  
Chairman, SATA

Stanley sits on the Singapore Divisional Council for CPA Australia, and is Chairman of its banking & finance workgroup. Stanley also sits on the board (Vice Chairman) and is Chairman of the Governance and Nominating Committee of SATA CommHealth (a Singapore-based charity - since 1950s that provides medical services to the community. SATA CommHealth was conferred top honours by the Charity Council for achieving the highest standards of governance in the large charity category 2018), and past Chairman of Investment and Finance Committee (4 years). He is also a member of Government Parliamentary Committee Trade & Industry resource Panel. In recognition of his experience in the finance industry, Stanley was awarded Fellow of CPA Australia in 2014. Stanley graduated with a B.Bus (Acc), MBA (Finance), Grad Dip (Tech-entrepreneurship).

### **Registration**

Please register online at [www.sid.org.sg](http://www.sid.org.sg) by **24 July 2020**.

### **Course Enquiries**

**Email** : [events@sid.org.sg](mailto:events@sid.org.sg)

**Tel** : (+65) 6422 1188

**Fax** : (+65) 6422 1199

Upon successfully enrolling for the course, you are deemed to have read and accepted SID's Terms and Conditions stated overleaf.

## **TERMS AND CONDITIONS FOR SID COURSES/EVENTS/WEBINARS**

SID's courses, events and webinars are subject to terms and conditions as set out below. The Institute reserves the right to changes these terms and conditions without notice.

### **COURSE/EVENT/WEBINAR REGISTRATION**

A participant is successfully enrolled for the course/event/webinar once an invoice is generated. A purchase confirmation will be sent to registrants' email upon successful registration.

Registrants for classroom courses/events will receive a course notification 3 working days before the course. Webinar registrants will receive information on how to log in to the webinar 2 working days before the webinar.

### **NO CANCELLATION**

There will be strictly no cancellation once the participant is successfully enrolled for the course/event/webinar.

### **NO-SHOW**

There will be strictly no refund of fees for no-show.

### **REQUEST FOR REPLACEMENT OR DEFERMENT**

#### **(a) SID Core Courses (applicable to Fundamentals; Essentials; Advanced)**

Where a participant cannot attend a course, he/she may request to send a replacement or defer the course subject to the following conditions:

1. Replacement of a participant is subject to at least 5 working days prior notice in writing. In the case whereby a SID member participant is replaced by a non-member, a top-up fee will be levied. No refund will be made if a non-member participant is replaced by a member.
2. Participants who need to defer a registered course to a later date may update SID via email (events@sid.org.sg). Deferment is only allowed for half-day and full-day core courses run by SID. Request for deferment is free of charge if it is made at least 10 working days prior to the registered course date. A deferment fee will be charged if less than 10 working days' notice is given. Deferment fees are \$50 for half-day and \$100 for full-day courses. We allow up to **two** deferments per course, after which participants are required to make a new registration for the course.

#### **(b) SID forums (applicable to Updates; Focus)**

Replacement of a participant is subject to at least 5 working days prior notice in writing. In the case whereby a SID member participant is replaced by a non-member, a top-up fee will be levied. No refund will be made if a non-member participant is replaced by a member.

### **CANCELLATION OF COURSE/EVENT/WEBINAR BY SID**

SID will exercise all possible care to run the confirmed courses as scheduled. However, in the event of unforeseen circumstances or low enrolment, SID reserves the right to cancel or defer the course/event/webinar, and/or to change venue, mode of delivery, speaker, course date and fees. SID will make all reasonable effort to notify participants of changes, should this happen.

If SID cancels a course, a full refund will be made to registrants.

### **CPD HOURS**

CPD hours/attendance letter is subject to the participant arriving no later than 30 minutes after the programme starts and leaving no earlier than 30 minutes before the programme ends, and submitting the module Assessment Form at the end of the event.

### **PAYMENT POLICY AND OPTIONS**

Course/Event/webinar fees are due upon registration, and payment should reach SID at least 7 working days before the course date. SID reserves the right to refuse admission if payment is not received in full before a course/event/webinar.

## SGOOD

### Singapore Governance for Outstanding Organisation Directors Programme

1. Online Payment  
Log in to your account at [www.sid.org.sg](http://www.sid.org.sg)  
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Bank Code: 7171  
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Account Number: 048-016620-2  
Swift Code: dbsssgsg  
Reference: Please quote invoice number  
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